

Privacy Notice

The protection and safekeeping of its customers' personal and confidential information are among the priorities of TS Software Ltd (the "Company"). We keep and process information received from our customers using computers that are fully protected by the most advanced security systems.

We will not sell or transfer your personal information to third parties for whatever purposes without your consent, as provided for by the terms and conditions of the Service Agreement. Your personal data will only be used in accordance with the terms and conditions of the Service Agreement. The Company abides by this policy with respect to its personnel as well. The Company's personnel have the right to use none of their personal data while at work; their personal data are subject to protection in accordance with the current laws.

Personal data obtained from a client may include:

Information on the Data Protection Act 2018 and the General Data Protection Regulation (the GDPR) is also available on the Information Commissioner's website. Under the GDPR, your individual rights in relation to your personal data are as follows: the right to be informed about the personal data being processed, the right of access to the data, the right to rectification, the right to erasure, the right to restrict processing, the right to data portability (to receive an electronic copy of your personal data), the right to object to processing of your personal data and the right not to be subject to automated decision-making, including profiling.

Personal data which a Client provides in applications, questionnaires and forms to open an account: his/her full name; permanent address, citizenship, date of birth, passport details, e-mail and personal mobile number;

Documents provided by a Client as a proof of money transfer: transfer orders, bank statements, copies of a credit card, etc.

Privacy practice

The Company can use Clients' personal data:

- as a proof of identity;
- to process Clients' operations;
- to inform a Client on the expansion of the range of products and services, provided by the Company;
- to provide other services.

Third parties

The Company has the right to provide Clients' personal data to the third parties, namely affiliated companies, banks, auditors, agents of the Company, including paying agents, and others (hereinafter – Third parties) solely to fulfill the terms and conditions of the Terms of Service Agreement . The

Company guarantees that the Third Parties will adhere to this Notice and take appropriate measures to maintain the confidentiality of Clients' personal data.

The Company has a right to provide the Third Parties (other than trustees) with confidential information on Clients' personal data in case of the official request issued by an authorized body.

How do we secure your personal data?

We have robust procedures in place within our business;
to protect data against accidental loss,
to prevent unauthorised access, use, destruction or disclosure,
to ensure business continuity and disaster recovery where required,
to restrict access to personal information,
to conduct privacy impact assessments in accordance with the law and our business policies,
to train staff and contractors on data security, and
to manage third party risks, through use of contracts and security reviews.

The right for complaint

The Client has the right to file the complaint to the regulative authorities in case if considers that his/her rights accordingly with this Notice were violated by the Company.

As per Article 5 (e) of the GDPR personal data shall be kept for no longer than is necessary for the purposes for which it is being processed.



According to:

EU General Data Protection Regulation

Consent for Personal data use

What are your rights?

You have the right to request information on and access to the personal data we hold about you.

You also have the right to request that we correct or delete any incomplete, incorrect, unnecessary or outdated personal data we hold about you. However, we cannot delete personal data that is necessary for compliance with our binding legal or regulatory obligations or if the personal data must be retained according to applicable laws, or is required for the exercise or defence of a legal or regulatory claim.

In case you consider your personal data collected by us to be inaccurate but you do not wish your personal data to be deleted, if we have used your personal data unlawfully or you have objected to the processing and the existence of legitimate grounds for processing is still under consideration, you may request restriction of processing of your personal data.

You may also at any time object to your personal data being processed for direct marketing purposes, sending promotional materials, profiling, or for the performance of market research. Where your personal data is processed based on your consent, you have the right to withdraw your consent for such processing at any time.

In case you wish to make use of your rights mentioned above, you may, as appropriate and in accordance with applicable laws, exercise such rights by contacting us through the contact points referred in the marketing materials or below in this notice. In some cases, especially if you wish us to delete or cease the processing of your personal data, this may also mean that we may not be able to continue to provide the services to you.

Please note that we may need to identify you and to ask for additional information in order to be able to fulfil your requests. Please also note that applicable law may contain restrictions and other provisions that relate to your above rights.

Subject access rights

You have a right to a copy of and details of the personal data held about you. To obtain a copy of the personal data Umarkets holds about you, please write to us at support-ru@umarkets.net. No charge will normally be made by Umarkets for providing this information. If your request is considered to be repetitive, wholly unfounded and/or excessive, we are entitled to charge a reasonable administration fee.

Registering an account within the Company and/or usage of any services provided by the Company, the Client agrees with the use and processing of his/her personal data in accordance with the provisions of the Terms of Service Agreement and the Privacy Notice, during the whole period of validity of this Consent.

This Consent is valid during the whole period of validity of the Terms of Service Agreement between the Company and the Client and one year after termination of the Terms of Service Agreement, or until withdrawal of the Consent by the Client (which comes earlier).

Please, agree/ disagree with the aforementioned processing of your personal data by checking/unchecking of the opt-in box below:

I agree;

The Client agrees that Cookies can be used on certain pages of the Company's website in order to provide all Clients with quicker and more convenient access. If the Client objects to the use of Cookies, the majority of modern web browsers have the option which can decline Cookies providing full access to the Company's website.

Here at TS Software Ltd we take your privacy seriously and will only use your personal information to administer your account and to provide the products and services you have requested from us.

However, from time to time we would like to contact you with details of other services/competitions we provide. If you consent to us contacting you for this purpose please tick to say how you would like us to contact you:

Post
Email
Telephone
Text message
Automated call;

We would also like to pass your details onto other well defined category of companies which are our partners, so that they can contact you by post with details of offers/services/competitions that they provide. If you consent to us passing on your details for that purpose please tick to confirm:

I agree;

The Client is duly informed, that he/she can withdraw this Consent at any time by sending clearly explicit notification on Consent's withdrawal to the support-ru@umarkets.net. In this case the Consent is deemed withdrawn immediately upon receiving of the Client's notification by the Company. The Client understands and agrees with this right for withdrawal of the Consent:

I agree;

The Client is duly informed on his right to file the complaint to the regulative authorities in case if considers that his/her rights accordingly with this Consent were violated by the Company:

I'm informed